

March 24, 2010

WeatherGard
14350 W. Eight Mile Road
Oak Park, MI 48237

Dear Owner/Manager,

My new WeatherGard windows were installed on March 23 and I wanted to write and tell you how pleased I am with my new windows and the entire experience with your company.

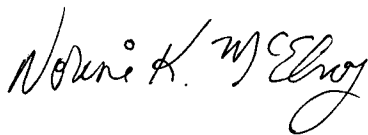
When Mike came out to my home in early March, WeatherGard was the third company to give me a quote on windows. Mike explained the differences in other products and showed me all the great qualities about WeatherGard windows. I signed with him on the spot. He was the most knowledgeable and thorough sales representative I have ever met.

I spoke on the phone with Schlome (I hope I spelled his name correctly), and he was very kind and took time to see if I had any questions about the installation and was able to schedule my installation for the next day.

When Larry and Glen came out on March 23 to do the installation, they were so meticulous and careful the entire time. I felt like they both cared about doing a perfect job on my home and both seemed to take a great deal of pride in the work they did installing my windows. I so appreciated that because this was a big investment for me and the windows look just superb.

My experience with WeatherGard was topnotch from start to finish.

Most Sincerely,

A handwritten signature in black ink, reading "Norine K. McElroy". The signature is written in a cursive style with a large, looped "y" at the end.

Fraser, MI 48026